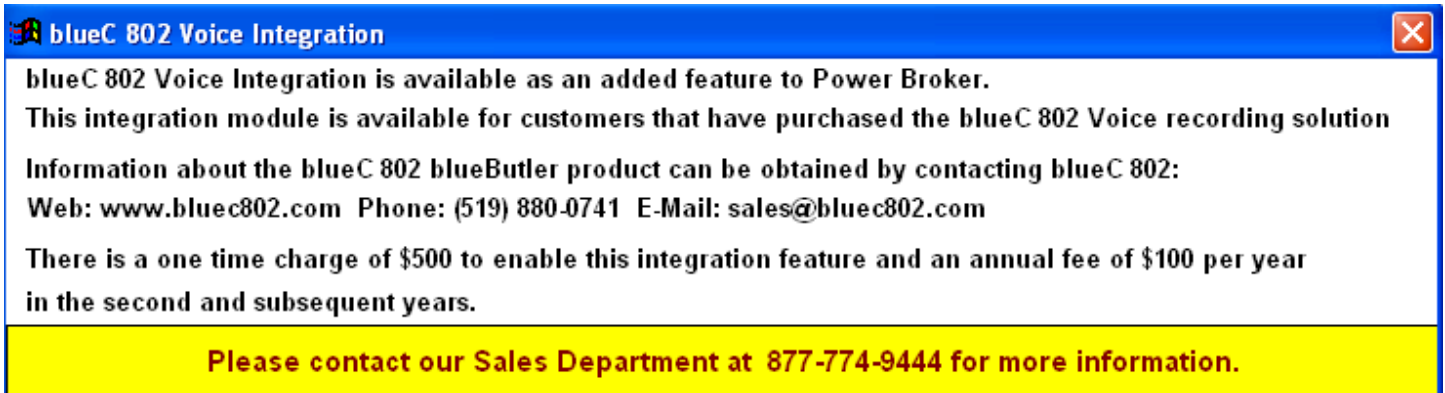


Getting Started With blueC 802 blueButler Integration

POWER BROKER offers integration capabilities to create Customer/Policy abeyance records that link to blueC 802 blueButler saved voice recordings. Once linked to an abeyance, the voice recording can be played back from within Power Broker.

Before you can begin using these features you must purchase the Voice recording solution from blueC 802 Inc. You must also purchase the blueC 802 blueButler integration feature by calling our sales line at 1-877-774-9444. If you do not have the blueC 802 blueButler Integration feature and you click on any blueC 802 buttons within Power Broker, the following screen is displayed.

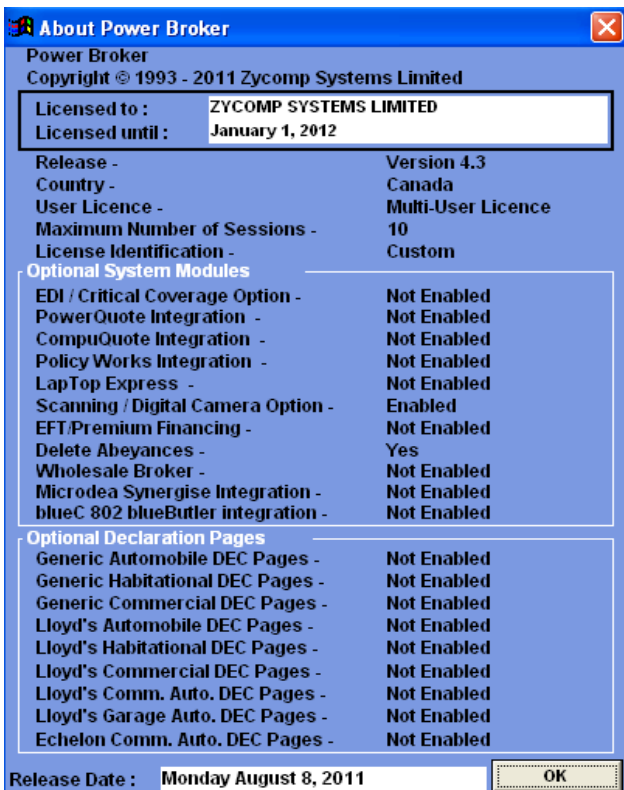


The screenshot shows a Windows dialog box with a blue title bar that reads "blueC 802 Voice Integration". The main text area contains the following information:

- blueC 802 Voice Integration is available as an added feature to Power Broker.
- This integration module is available for customers that have purchased the blueC 802 Voice recording solution
- Information about the blueC 802 blueButler product can be obtained by contacting blueC 802:
Web: www.bluec802.com Phone: (519) 880-0741 E-Mail: sales@bluec802.com
- There is a one time charge of \$500 to enable this integration feature and an annual fee of \$100 per year in the second and subsequent years.

A yellow banner at the bottom of the dialog box contains the text: "Please contact our Sales Department at 877-774-9444 for more information."

In Power Broker, click on Help – then About Power Broker for Windows, to determine which features within Power Broker you currently own.



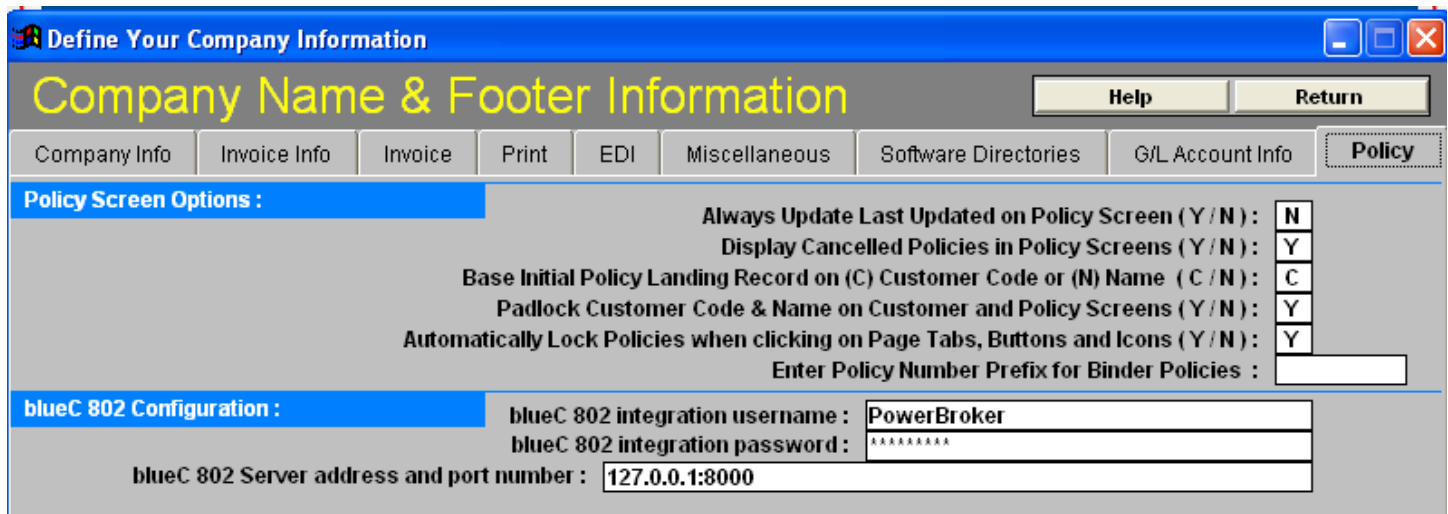
The screenshot shows the "About Power Broker" dialog box. It displays the following information:

- Power Broker
Copyright © 1993 - 2011 Zycomp Systems Limited
- Licensed to : ZYCOMP SYSTEMS LIMITED
- Licensed until : January 1, 2012
- Release - Version 4.3
- Country - Canada
- User Licence - Multi-User Licence
- Maximum Number of Sessions - 10
- License Identification - Custom
- Optional System Modules**
- EDJ / Critical Coverage Option - Not Enabled
- PowerQuote Integration - Not Enabled
- CompuQuote Integration - Not Enabled
- Policy Works Integration - Not Enabled
- LapTop Express - Not Enabled
- Scanning / Digital Camera Option - Enabled
- EFT/Premium Financing - Not Enabled
- Delete Abeyances - Yes
- Wholesale Broker - Not Enabled
- Microdea Synergise Integration - Not Enabled
- blueC 802 blueButler integration - Not Enabled
- Optional Declaration Pages**
- Generic Automobile DEC Pages - Not Enabled
- Generic Habitational DEC Pages - Not Enabled
- Generic Commercial DEC Pages - Not Enabled
- Lloyd's Automobile DEC Pages - Not Enabled
- Lloyd's Habitational DEC Pages - Not Enabled
- Lloyd's Commercial DEC Pages - Not Enabled
- Lloyd's Comm. Auto. DEC Pages - Not Enabled
- Lloyd's Garage Auto. DEC Pages - Not Enabled
- Echelon Comm. Auto. DEC Pages - Not Enabled

At the bottom, the "Release Date" is listed as "Monday August 8, 2011" and there is an "OK" button.

Configuring Power Broker for Integration

In Power Broker complete the Utilities – Define Your Company Information – Policy screen. You need to identify the blueC 802 integration username, password and server address. This information would be provided to you by the blueC 802 support team.



Define Your Company Information

Company Name & Footer Information [Help] [Return]

Company Info | Invoice Info | Invoice | Print | EDI | Miscellaneous | Software Directories | G/L Account Info | **Policy**

Policy Screen Options :

Always Update Last Updated on Policy Screen (Y/N) :

Display Cancelled Policies in Policy Screens (Y/N) :

Base Initial Policy Landing Record on (C) Customer Code or (N) Name (C/N) :

Padlock Customer Code & Name on Customer and Policy Screens (Y/N) :

Automatically Lock Policies when clicking on Page Tabs, Buttons and Icons (Y/N) :

Enter Policy Number Prefix for Binder Policies :

blueC 802 Configuration :

blueC 802 integration username :

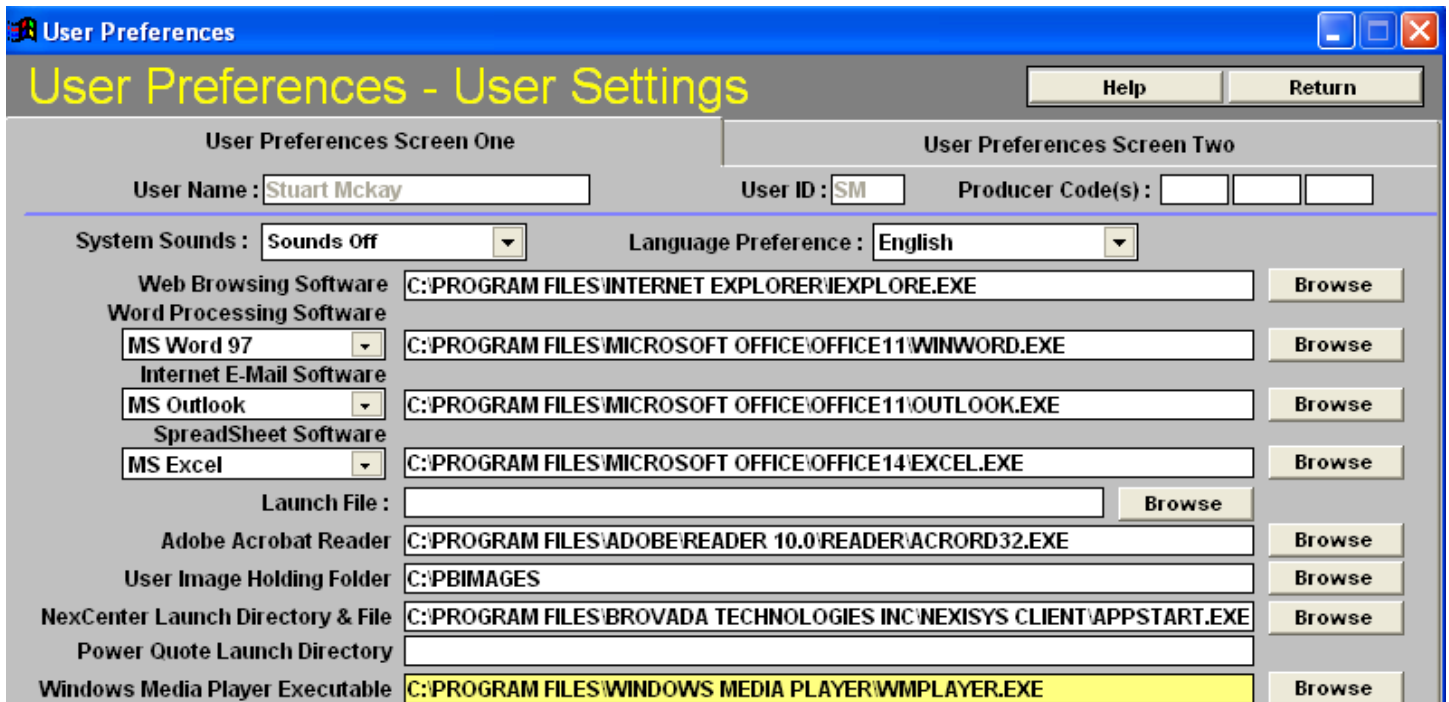
blueC 802 integration password :

blueC 802 Server address and port number :

You can also set the security for the playback of voice recordings which is found under Tables – User Security Codes – Security Setting Page 2 – 60. Playback Voice Recordings. Enter an <N> to disable voice playback for any User ID that should not have permissions to playback voice recordings from within Power Broker.

Security Settings Page 1		Security Settings Page 2	
<input checked="" type="checkbox"/> 40. Access All Policies (Branch)	<input checked="" type="checkbox"/> 41. Payables Entry, Printing & Posting 'D	<input checked="" type="checkbox"/> 42. Access Producer Table	
<input checked="" type="checkbox"/> 43. Access Insurance Company Table	<input checked="" type="checkbox"/> 44. Access End of Day Processing	<input checked="" type="checkbox"/> 45. Create Cheque from Deposit	
<input checked="" type="checkbox"/> 46. Access Reset User InUse Indicators	<input type="checkbox"/> 47. Ignore No. of Idle Minutes Before Exiting	<input checked="" type="checkbox"/> 48. Print Liability Slips	
<input checked="" type="checkbox"/> 49. Create/Edit Form & Word Letters	<input checked="" type="checkbox"/> 50. Delete Image Files	<input checked="" type="checkbox"/> 51. Access Power Tools Utilities	
<input checked="" type="checkbox"/> 52. Delete Invoices	<input checked="" type="checkbox"/> 53. Editing of CSR Code	<input type="checkbox"/> 54. Restricted to Receipts Batch	
<input type="checkbox"/> 55. Restricted to Payables Batch	<input checked="" type="checkbox"/> 56. Claims Database	<input type="checkbox"/> 57. Edit Customer Warning	
<input checked="" type="checkbox"/> 58. Access Cancelled Field in Assign Policy to New Market	<input checked="" type="checkbox"/> 59. Modify Binder Designation	<input checked="" type="checkbox"/> 60. Playback Voice Recordings	

To play linked voice recordings you would need to define the location of your windows media player. This setting is found under Tables – User Preferences – User Preferences Screen One -Windows Media Player Executable.

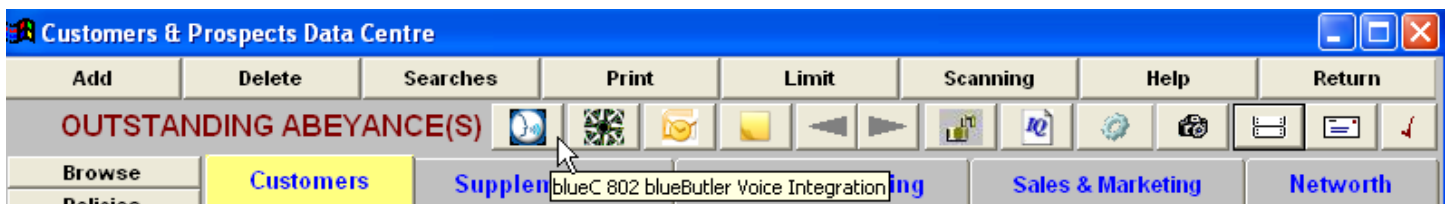


blueC 802 integration Overview:

The blueC 802 integration provides the facility to link voice recordings stored in your blueC 802 voice recording system as abeyance activities. When the abeyance is accessed the voice recording is retrieved from the blueC 802 system and played using the windows media player.

Linking a Power Broker Abeyance to a blueC 802 stored voice recording:

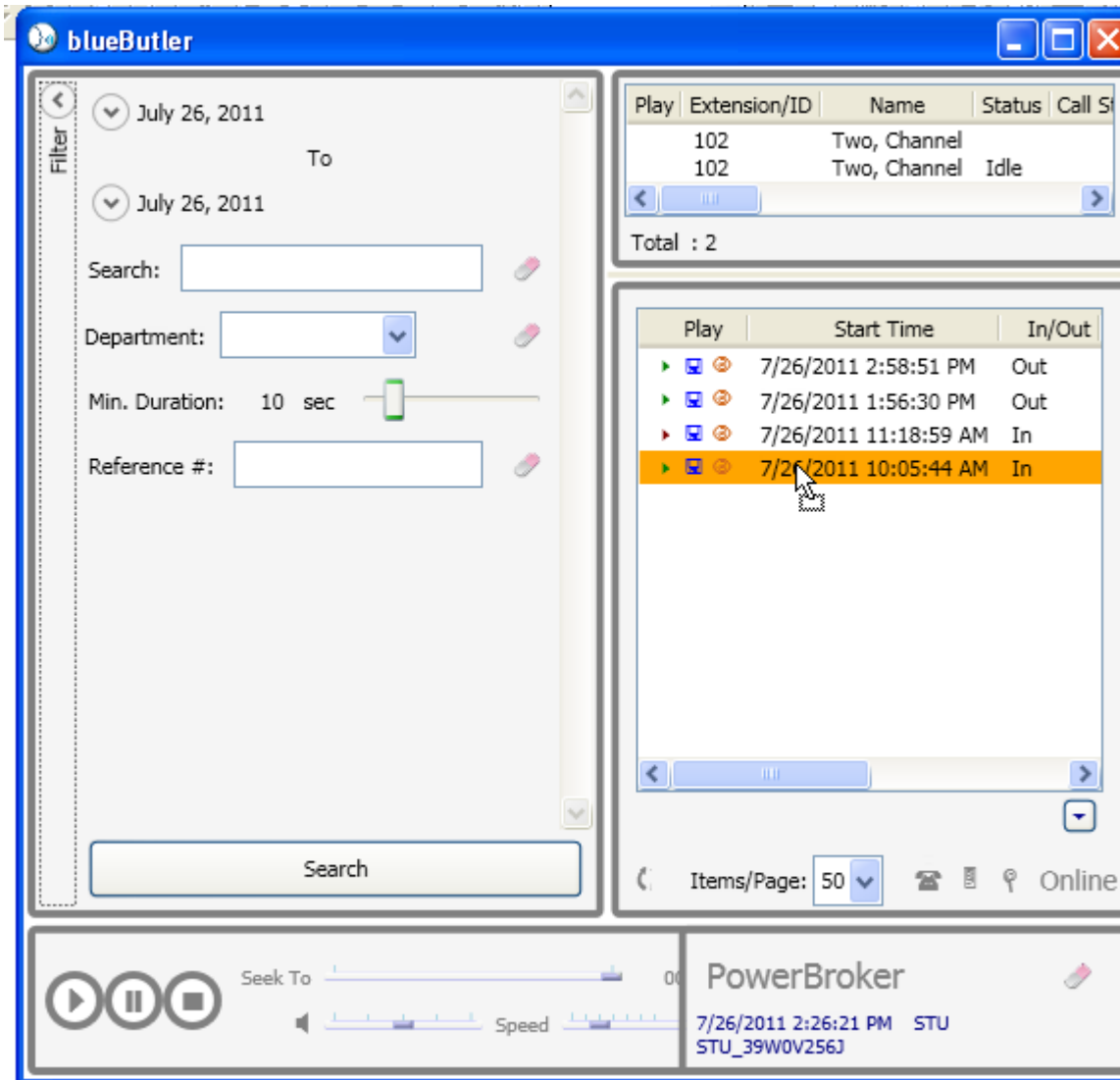
From any Customer or Policy screen you can create an abeyance that links to a blueC 802 stored voice recording by clicking the blueC 802 integration button.



This will send the request to the blueC 802 software requesting a link id that will be used to link the voice recording to a Power Broker abeyance.



Once the link id is displayed the next step is to access the blueC 802 blueButler software client. The link id provided to Power Broker should be displayed in the bottom right hand corner of your blueButler software as seen in the screen shot below. If a different link id is displayed, this suggests that a previous link request was not completed. The eraser button can be clicked on until the correct link id is displayed. Using the mouse you now need to drag the link id to the voice recording that you would like to link to the abeyance system in Power Broker. The blueButler software will ask for confirmation of your selection.



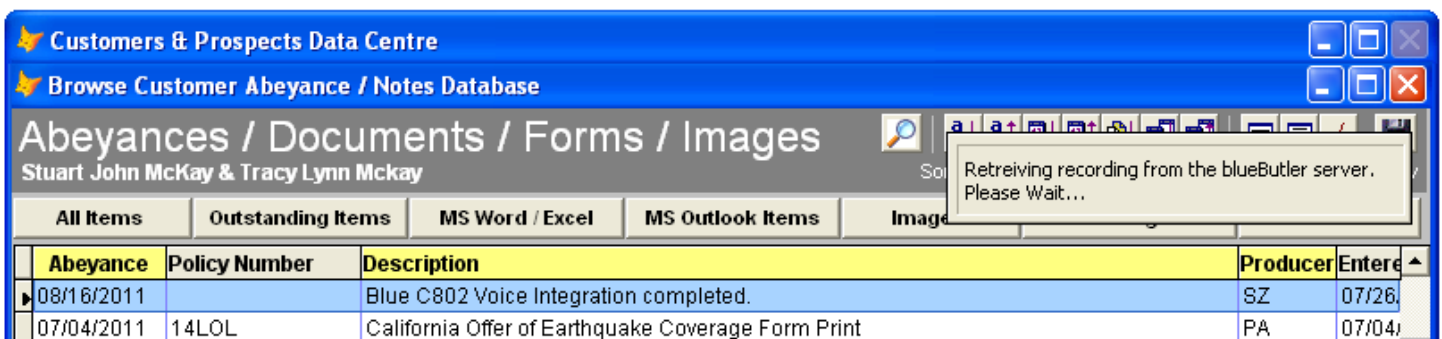
You can now minimize your blueButler software and press the proceed button in Power Broker.



This completes the steps to creating a voice recording.

Voice Recording playback:

Voice recordings are attached as an abeyance just like any other externally attached item. The abeyance system is accessed by clicking on the abeyance button located on the left vertical button bar located on the customer or any policy screen. To playback a voice recording double click the voice recording that you would like to listen to. Power Broker requests the voice recording from the blueC 802 blueButler software and when retrieved will launch your windows media player.



When finished listening to the recording, close the windows media player, then click on the blueC 802 integration <Proceed> prompt. This will delete the voice file that was created during the retrieval process and place you back into the Power Broker Abeyance screen. If the user security setting number 59 is set to <N> then voice file playback is not permitted.