



blueButler – VoIP System and VoIP Service Integrations

blueButler is designed to work with virtually any phone system and hosted VoIP service. This frees agencies to choose the phone system / service that best meets their needs and in most cases, agencies do not have to change their phone provider to take advantage of blueButler.

Many of the newer hosted VoIP services also provide open interfaces that blueButler can use to provide enhanced services such as Click-to-call and Mobile recording. blueC is continually adding enhanced integrations with many of the industry leading VoIP platforms including:

- Avaya
- Cisco
- Shoretel
- Mitel
- NEC
- Panasonic
- Broadsoft
- Netsapiens
- RingCentral
- OnSIP
- Jive
- Asterisk/FreePBX
- 3CX
- industry-standard SIP phones
- other platforms are being added on a regular basis

Choose the VoIP phone system or hosted VoIP service that best meets your needs. Note that many hosted VoIP service providers use one of the listed platforms to provide their VoIP service. blueC can speak with your provider to confirm which platform they are using at their hosted site.

blueButler™ for AMS Systems – The first fully integrated VoIP & Call Recording system!



When you compare what blueButler has to offer versus the built-in capabilities of the VoIP system, there's no comparison! We encourage you to use the table below to make an informed decision.

VoIP Integration Feature	blueButler	VoIP System
Corporate phone call database management system integrated with your AMS	YES	
Accessible / searchable multi-site, corporate phone call audit trail database	YES	
Permanent low cost secure storage of audio files	YES	
Daily Call Activity manager	YES	
Screen Pop AMS Client Data	YES	
A "window into your AMS client file"	YES	
Automated Call Activities	YES	
Call Content Tags	YES	
Customized Prompts, Guides & Checklists	YES	
Audio Signatures	YES	
Call Recordings in your AMS	YES	
Playback Calls from your AMS	YES	
Drill-down Call Tag Reports	YES	
Click-to-call	YES*	
Route Calls to Servicing Teams	YES*	

* Some blueButler features are only available for select VoIP systems. Call for details.

Interested in learning more?

www.blueC802.com

blueButler has been embraced by hundreds of agencies where it is having a major impact in their businesses. If you would like a one-on-one discussion to see how blueButler can help your agency, please contact us:

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